

NORTH CAROLINA
WAKE COUNTY

BEFORE THE
GRIEVANCE COMMITTEE
OF THE
NORTH CAROLINA STATE BAR
21G0668

IN THE MATTER OF)
)
DAVID W. HANDS,) REPRIMAND
ATTORNEY AT LAW)

On January 20, 2022 the Grievance Committee of the North Carolina State Bar met and considered the grievance filed against you by the North Carolina State Bar. The grievance was assigned to a Subcommittee, which thoroughly reviewed the results of the State Bar staff's investigation of this matter.

Pursuant to Section .0113(a) of the Discipline and Disability Rules of the North Carolina State Bar, the Grievance Subcommittee conducted a preliminary hearing. After considering the information available to it, including your response to the letter of notice, the Grievance Subcommittee found probable cause. Probable cause is defined in the rules as "reasonable cause to believe that a member of the North Carolina State Bar is guilty of misconduct justifying disciplinary action."

The rules provide that after a finding of probable cause, the Grievance Committee may determine that the filing of a complaint and a hearing before the Disciplinary Hearing Commission are not required, and the Grievance Committee may issue various levels of discipline depending upon the misconduct, the actual or potential injury caused, and any aggravating or mitigating factors. The Grievance Committee may issue an admonition, a reprimand, or a censure to the respondent attorney.

A reprimand is a written form of discipline more serious than an admonition issued in cases in which an attorney has violated one or more provisions of the Rules of Professional Conduct and has caused harm or potential harm to a client, the administration of justice, the profession, or a member of the public, but the misconduct does not require a censure.

The Grievance Committee was of the opinion that a censure is not required in this case and issues this reprimand to you. As chairman of the Grievance Committee of the North Carolina State Bar, it is now my duty to issue this reprimand.

You and your firm had protocols requiring verification of wiring instructions by a telephone call to the intended recipient. Prior to a real estate closing for your client scheduled for late April of 2021, a paralegal under your supervision was forwarded an e-mail which purported to be from your client advising that your firm would be receiving via facsimile a corrected payoff with wiring instructions for the payoff of the client's existing mortgage to a financial institution. Subsequently, the paralegal received the payoff facsimile but did not verify the change in the payoff's wiring instructions with the financial institution per your firm's

protocols. As a result, the payoff proceeds were wired to a fraudster's account, resulting in the loss of a significant portion of the proceeds, claims against your insurers, and a lawsuit against you by the client. Your and your paralegal's failures to review and verify the payoff wiring instructions violated your duty to implement reasonable security measures to prevent third parties from gaining access to client funds held in your trust account under Rule 1.15-2 and Rule 5.3(a). *See* 2015 FEO 6, Opinion #5. You also did not immediately report the theft to the State Bar's Trust Account Compliance Counsel in violation of Rule 1.15-2(p).

You are hereby reprimanded by the North Carolina State Bar for your professional misconduct. The Grievance Committee trusts that you will heed this reprimand, that it will be remembered by you, that it will be beneficial to you, and that you will never again allow yourself to depart from adherence to the high ethical standards of the legal profession.

In accordance with the policy adopted July 23, 2010 by the Council of the North Carolina State Bar regarding the taxing of administrative fees and investigative costs to any attorney issued a reprimand by the Grievance Committee, an administrative fee in the amount of \$350.00 is hereby taxed to you.

Done and ordered, this the 16th day of February, 2022.



Matthew W. Smith, Chair
Grievance Committee

MWS/lb